



STAR

SUPPORT TRAINING ACTIVITIES ON THE DATA PROTECTION REFORM
project-star.eu

Web-based Questionnaire

Deliverable **D4.1**

Version 1.0



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Background to the STAR project

The STAR project (*Support Training Activities on the data protection Reform*) will provide support to the training activities of European Union (EU) Data Protection Authorities (DPAs) and data protection officers (DPOs) on the EU data protection reform, especially the General Data Protection Regulation (GDPR). The GDPR requires these two categories of data protection actors to undertake training activities (Arts 57(1) and 39(1)(b)). Each DPA developing such materials in isolation increases the overall cost, risks undermining the harmonising effect of the GDPR and puts greater pressure on its consistency mechanisms. STAR will thus provide them with necessary and efficient training materials and resources. In particular, STAR will:

- 1) formulate the training topics in close cooperation with stakeholders,
- 2) author the actual training materials,
- 3) validate and test them in pilot trainings.

This output will be freely and publicly available in a digital form. STAR is directly addressed to EU DPAs and DPOs; it also offers a benefit to other privacy professionals in the EU and beyond.

STAR supports the legal obligations of DPAs and DPOs to undertake training activities and, in order to facilitate their work, will provide them with ready-made, easy-to-customise and easy-to-run training materials, easily adaptable to specific training situations. STAR will also provide to the European Data Protection Board (EDPB) the common training programmes (Art 70 GDPR). The main outputs are thus the training materials and resources themselves. While their exact format and nature will be refined in cooperation with stakeholders, the following will at least be included:

- 1) Training scenarios for each training category,
- 2) A Seminars' Topics List, based on the training scenarios,
- 3) Seminar Material for each one of the seminars,
- 4) Webinars (selected from the Seminars' Topics List),
- 5) A training Handbook,
- 6) A takeaway reference GDPR checklist,
- 7) A ten-point GDPR introductory list.

List of Abbreviations

DPA	Data Protection Authority
DPO	Data Protection Officer
STAR	Support Training Activities on the data protection Reform

1 Background

To contribute to the evaluation of the STAR data protection training materials produced in WP3 and, respectively, reported in D3.1 Draft Training materials for use by DPA and D3.2 Draft Training materials for use by DPO, the consortium partners created an online survey for users of the training materials (i.e. for Data Protection Authorities (DPAs) and Data Protection Officers (DPOs)). As the materials are expected to be tested and validated in real environment by DPAs and DPOs, continuous revisions and multiple changes are expected. The survey, presented in this deliverable, facilitates the information gathering of the STAR consortium concerning the satisfaction and further needs of DPAs and DPOs. Section 2 of present deliverable provides the questions asked in this survey. The feedback of the stakeholders will be reported in D4.2 Finalised Training materials and D4.3 Feedback forms.

2 Online questionnaire

This section presents the questions used in the survey.

The survey is hosted online using the recognised Survey Monkey platform. It can be currently (30 June 2019) accessed at: <https://www.surveymonkey.co.uk/r/L9Y5RKG>

The questionnaire link was emailed to Data Protection Authorities and Data Protection Officers who had participated in the STAR project's scoping interviews (reported upon in D2.2 Report on the findings of the interviews), and asked to be kept informed about further developments in the project. We informed them about the availability of the STAR training materials, encouraged them to make use of the materials and then to complete the survey. We subsequently reminded them of this request in follow-up emails.

The survey was also linked to on the page of the STAR website where the training materials are available to download at <https://projectstareu.wordpress.com/training-materials/>. Users of the training materials have also been invited to contribute their assessment in the project's dissemination flyers.

The aim of the survey is inter alia to:

- identify any issues or errors with the training materials;
- identify ways to improve the survey;
- build upon the evidence in D2.2 Report on the findings of the interviews about how potential users would make use of the survey;
- assess the work conducted in WP3. We therefore used a mix of closed, quantitative and open evaluative/qualitative questions.

The criteria used in question four ("How would you rate STAR materials on the following criteria?") come directly from the STAR project's training materials requirements, as set out in D2.4 STAR Training materials requirements.

STAR STAR Training materials DPA evaluation survey

Evaluation

1. What is your first reaction to the STAR training materials?

Very positive
 Somewhat negative
 Somewhat positive
 Very negative
 Neutral

2. How would you rate the quality of the STAR training materials?

Very high quality
 Low quality
 High quality
 Very low quality
 Neither high nor low quality

3. Do the STAR training materials adequately cover the GDPR?

Yes
 No

If "No", what do you feel is missing?

4. How would you rate the STAR materials on the following criteria?

	Very Good	Good	Average	Below average	Poor
Understandable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customisability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Completeness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of practical examples	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

1

5. How useful did you find the guidance in the comments section of the training materials?

- | | |
|--|---|
| <input type="radio"/> Extremely useful | <input type="radio"/> Not so useful |
| <input type="radio"/> Very useful | <input type="radio"/> Not at all useful |
| <input type="radio"/> Somewhat useful | <input type="radio"/> I did not see this guidance |

Can you tell us why?

6. Would you like to see more or less of the following in the materials?

	More	no more or less	Less
Examples and case studies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Practical guidance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal theory	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Links to research	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Instructions for the trainer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exercises and activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. How innovative is the product?

- | | |
|--|---|
| <input type="radio"/> Extremely innovative | <input type="radio"/> Not so innovative |
| <input type="radio"/> Very innovative | <input type="radio"/> Not at all innovative |
| <input type="radio"/> Somewhat innovative | |

8. In your own words, what are the things that you like most about this new product?

9. In your own words, what are the things we could improve in the next version of the STAR training materials?



Use of the training materials

10. Are you...

- a Data Protection/Supervisory authority
- a data protection officer
- Other (please specify)

11. When you think about the STAR training materials, do you think of them as something you need or don't need?

- Definitely need
- Probably need
- Neutral
- Probably don't need
- Definitely don't need

Can you say why?

12. How likely are you to use the STAR training materials?

- Extremely likely
- Very likely
- Somewhat likely
- Not so likely
- Not at all likely
- We have already used the STAR materials

Can you say why?

13. How might your organisation use the STAR training materials? (pick as many as you like)

- We could recommend the training materials to others
- We would share the existence of the training materials with others
- We would use them for our own internal training
- We would use them for external training
- We would heavily edit them for our own use
- We would take parts from these materials
- I would read them personally
- Other (please specify)

14. How likely is it that you would recommend the STAR training materials to a friend or colleague?

NOT AT ALL LIKELY

EXTREMELY LIKELY

0	1	2	3	4	5	6	7	8	9	10
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Thank you for completing the survey! Your input will be used to refine and improve the STAR training materials, and produce final versions later in the year. The STAR project is keen to work with DPAs willing to trial the material in real-life training. If this is of interest to you, then please do let us know.

- Best wishes,
The STAR project team.