1. Do you represent a Small or Medium Enterprise?

The STAR II project (website) seeks to assist European Union data protection authorities (DPAs) in raising awareness among businesses, especially small and medium enterprises (SMEs), on the new EU legal framework for personal data protection, particularly the General Data Protection Regulation (GDPR). It also seeks to assist these SMEs in ensuring they are compliant with this framework.

In this survey we are attempting to better understand the needs of SME's in relation to the GDPR, their interaction with their national data protection authorities, and areas where they are experiencing challenges.

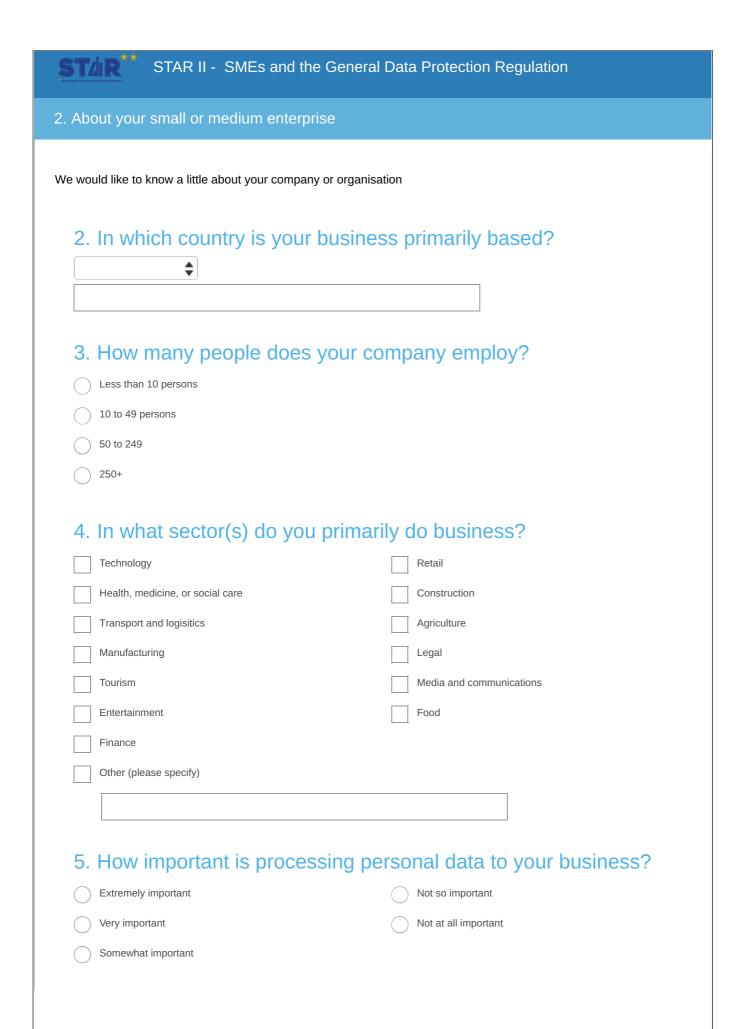
The survey should take about five minutes to complete.

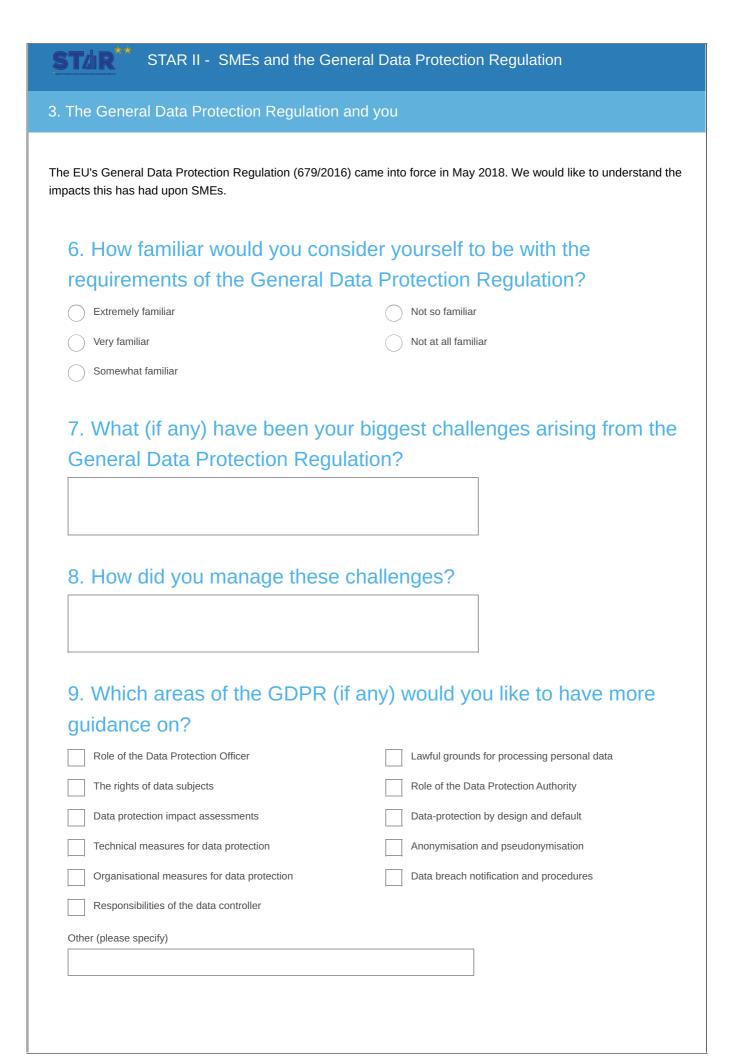
1. Do you represent a small or medium sized enterprise, located in a member state of the European Union?

(The working definition of an SME, is any company or business with less than 250 employees)

) Yes

🔵 No





compliance?		A very significant effort	
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4. SMEs and Data protection authorities

On this page, we will ask a few questions about your experience with your national data protection authority. Data Protection Authorities are the supervisory bodies with responsibility for the GDPR in each EU member state. They may also be called Information Commissioners, Data Protection Commissioners, Inspectors or Ombudsmen.

11. Have you ever seen an advert or awareness raising campaign from your national data protection authority?

Yes

- O No
- Not sure

12. Have you ever contacted your national Data Protection Authority?

- O Yes
- O No

13. How did you contact them?

\bigcirc	Phone
\bigcirc	Email

Letter/Fax

Online (web form or chat)

Other (please specify)

14. Were you satisfied with their response?

\bigcirc	Very satisfied	\bigcirc	Dissatisfied
\bigcirc	Satisfied	\bigcirc	Very dissatisfied
\bigcirc	Neither satisfied nor dissatisfied		

If you answered dissatisfied or very dissatisfied, can you tell us why that was?

from your national data protection authority? More than ten (10) times General Constraints How useful has this guidance been? Extremely useful Very useful Not so useful Not at all useful Somewhat useful If the guidance wasn't useful, can you tell us why this is? I7. Have you ever used any other sources of data protection or GDI related guidance? If so, can you tell us what these sources were? I8. What could your Data Protection Authority do that would help you company comply with the GDPR?	15. In the last six month	ns, how often have you accessed any guidan
 6-10 times Never 3-5 times 16. How useful has this guidance been? Extremely useful Not so useful Very useful Not at all useful Somewhat useful if the guidance wasn't useful, can you tell us why this is? 17. Have you ever used any other sources of data protection or GDI related guidance? If so, can you tell us what these sources were? 18. What could your Data Protection Authority do that would help your protection is a source of the source	from your national data	protection authority?
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5. Thank you and Follow-up

Thank you for answering our questions and making an important contribution to this research. If you would be open to being contacted for a follow-up interview, then there is an opportunity below to provide contact details. The contact details would be securely stored by Trilateral Research (contactable on <u>info@trilateralresearch.com</u>), and used solely to contact to you arrange a follow-up interview about your experiences with the GDPR. They will be deleted at the conclusion of the survey research.

19. Would you be willing to be contacted by a researcher from the STAR II project to conduct a follow-up interview about your experience with the GDPR as a SME?

Yes

O No

20. Do you consent to Trilateral Research storing your personal information (contact details) for the purposes of organising these follow up interviews?

O Yes

O No

21. Please provide contact details on which we can reach you

Name	
Company	
Email Address	

